



# Integrated Medical Furniture Program

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**U.S. ARMY CORPS OF ENGINEERS**

**BUILDING STRONG®**

**F**ormerly known as the Integrated Modular Medical Support Systems (IMMSS) Program, the Integrated Medical Furniture (IMF) Program has been renamed to reflect our expanded mission to provide both systems product and other furniture and furnishings in medical facilities.

The IMF Program supports Army Medical Command (MEDCOM) facilities worldwide. The program provides integrated furniture and furnishings solutions for hospitals, clinics, pharmacies, laboratories, dental clinics, veterinary clinics, administrative and logistical facilities, and research, training/classroom, storage, and other medical functions. Since 2005 the IMF Program has placed orders valued at more than \$150M.



This is an example of a modular nurses' station plus several other IMMSS clinical products in the treatment rooms.

IMMSS Systems include administrative and provider offices and workstations, examination and treatment rooms, laboratories, pharmacies, nurse stations, medical material handling and storage, ergonomic seating, filing components, office accessories, and other related products. These systems allow for integrated facility solutions with the flexibility to accommodate changing medical technology and functional requirements. Products are modular and capable of being reconfigured and relocated anywhere within the facility, avoiding obsolescence because of changes to operations, equipment and personnel needs. They are durable, flexible, and safe, have a professional appearance and are functional within a health care setting.

In 2010 the program established Blanket Purchase Agreements (BPAs) with Haworth, Herman Miller, and Knoll to provide IMMSS systems. Each manufacturer leads a team of vendors that together provide integrated solutions for the required applications. The BPAs can be used to match products in existing facilities and to outfit new facilities. The BPAs are available for new orders through June 2015 and have total shared capacity of \$400 million. IMMSS delivery orders generally include work plan services, products and systems, and installation. A wide variety of other related services are also available under the IMMSS BPAs.

The IMF Program also acquires other furniture for Army medical facilities. This can include wood office furniture and case goods, lounges and waiting rooms, some patient-room furniture, and other types of loose furnishings. These products are typically delivered and installed using GSA schedule contracts. The Program uses competitive ordering to provide best-value solutions that meet facility requirements while minimizing costs and maximizing on-time delivery and installation. These orders can include virtually any furniture and furnishings that are not considered to be medical equipment.

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The IMF Program is a success because of its innovative approach, which significantly reduces contracting time and costs, and provides high user satisfaction. Pricing for IMMSS products and other loose furniture has already been negotiated and defined in the BPAs and GSA schedule contracts. Delivery within the continental U.S. (CONUS) is typically included in the product price. Costs for work plans, installation, reconfiguration and restoration of existing IMMSS systems, transportation outside the U.S. (OCONUS), and other related services are determined separately for each delivery order based on the specific needs of the customer.

To use the IMF Program, a prospective customer may contact the IMF program manager for information and instructions. A user's guide, forms and instructions are available upon request. Also, a local dealer is usually available to demonstrate the products and discuss their use with a prospective customer. Typically, the customer may contact a local dealer to evaluate requirements and obtain a preliminary layout and estimate. The customer forwards these documents electronically to the IMF program manager along with a requirements form that defines the location, services, desired schedule, etc. The customer will concurrently generate a funding document (Military Departmental Purchase Request) to be sent to the Huntsville Center's Resource Management office (specific name, address and phone/fax numbers will be provided).

Delivery orders that require IMMSS systems made by a specific vendor can be executed on a sole-source basis. For new facilities or systems with no need to integrate with existing systems, delivery orders are competed among all of the BPA contractors. Other furniture requirements are usually competed among several GSA vendors, although these orders may also be executed on a sole-source basis if fully justified. Orders are generally awarded in about six to eight weeks for sole-source orders and 12 weeks for competed orders. After the award and notice to proceed are issued, IMMSS products can be delivered within six to eight weeks at CONUS locations or 10-12 weeks at locations OCONUS. Non-IMMSS order schedules depend mainly on the manufacturing time for specific products. Orders placed near the end of the fiscal year may require slightly longer timelines because this is the busiest time for the program. During the end-of-year period, prepositioning packages in advance, even if they might not be funded, is highly recommended.



This is an example of a medical facility ambulatory care systems configuration.