

Response: Document removed, content to be rewritten & placed in Preface

This reference is not called out in any of the USACE Business Processes.

There are existing Engineering Regulations (ERs) dealing with quality engineering and construction products, such as ER 1110-1-12, Quality Management; ER 1110-345-1200, Plans and Specifications for Civil Works Projects; ER 1110-345-100, Design Policy for Military Construction; ER 1110-2-1150, Engineering and Design for Civil Works Projects; ER 1180-1-6, Construction Quality Management; etc. The definitions used for quality, quality management, quality management plan, etc. as defined in these regulations differ from the definitions given in the PMBP Manual. Clarifications are required to eliminate confusion as USACE technical members are more familiar with the ER definitions. Also, these ER documents provide far more detailed guidance to insure consistent quality of technical products that Quality System, Quality Management Plan and other processes in the PMBP Manual do not provide. The PMBP Manual needs to provide adequate guidance to technical members of the PDT to insure delivery of products with consistent quality.

Scope

This reference document includes information required to ensure projects satisfy the needs and objectives for which it was undertaken, consisting of planning, quality assurance and quality control. Quality systems facilitate delivery of effective and efficient products and services to our internal and external customers.

A structured and documented management system describing the policies, objectives, principles, organizational authority, responsibilities, accountability, and implementation plan of an organization for ensuring quality in its work processes, products (items), and services. The quality system provides the framework for planning, implementing and assessing work performed by the organization and for carrying out required QA and QC.

Distribution

All USACE Employees

References

ER 5-1-11 USACE Business Process

Ownership

The BP/P2 Program Office is responsible for ensuring that this document is necessary, that it reflects actual practice, and that it supports corporate policy.

Responsibilities

All USACE organizations and team members are responsible for the evaluation and analysis of the strengths and weaknesses of their programs, projects, and supporting business processes. They continuously improve the quality system by seeking out enablers and impediments to program and project excellence, working to remove any encumbrances. Refer to *Lessons Learned*[PROC1021]. All operating field offices share process improvements, demonstrated best practices using lessons learned protocols, promoting consistency and continuous improvement across USACE. RBCs facilitate sharing of district and regional business process and practice improvements, also using lessons learned protocols. RBCs provide recommendations to HQUSACE for necessary improvements and modifications to quality guidance documents.

Districts/Labs/Centers ensure subordinate program and project managers develop quality management plans focused on processes used to delivery quality products and services to customers.

Districts/Labs/Centers develop command-wide quality management plans that include processes and checks to verify that products and services are provided to customers in accordance with appropriate quality objectives.

Districts/Labs/Centers perform quality assurance on the information contained in P2 for projects and programs within their commands.

MSCs ensure all their subordinate districts follow the standard USACE business practices contained in the PMBP manual, and enter lessons learned into P2.

MSCs perform quality assurance of their subordinate districts' quality process through periodic audits using an integrated approach consistent with the PMBP. MSC quality management personnel review their districts' quality management documentation, and perform periodic on-site audits.

MSCs perform quality assurance on the information contained in P2 for projects and programs within their regions.